

AGENCY DIRECTORS' REPORT

AGENCY: NNAMHS

SUBMITTED BY: Christina Brooks

DATE: 8/1/2020

Reporting Period: April 2020 – June 2020

STAFFING

Positions filled:

Mental Health Tech 1 (1)

Vacancies:

Consumer Services Assist 2 (1)

Director of Nursing (1)

Mental Health Tech 1 (1)

Personnel Analyst 2 (1)

Psychiatric Caseworker 2 (1)

Psychiatric Nurse 2 (0.51)

Psychiatric Nurse 4 (1)

CASELOADS/WAITING LISTS

Program: AOT

Caseload: 23

Referrals: 2

Eligible: 17

Program: Med Clinic

Caseload: 716

Waiting List: 0

Program: Mental Health Court

Caseload: 44

Waiting List: 0

Program: OP Counseling

Caseload: 59

Waiting List: 0

Program: Intensive Service Coordination

Caseload: 12

Waiting List: 0

Program: Service Coordination

Caseload: 116

Waiting List: 0

Program: CBLA

Caseload: 98

Waiting List: 0

PROGRAMS

NEW PROGRAMS: No new programs were created.

PROGRAM CHANGES: Due to COVID-19, many staff are alternating hours in office and telecommuting. Hours have been modified to allow for safety as well as the continuation of our programs.

Service Needs/Recommendations

There is a shortage of qualified behavioral health providers, specifically in the areas of nursing, social work and psychology.

Agency Concerns/Issue

INPATIENT: The community ER wait list continues to be a priority. We continue to work collaboratively with our community partners. Over the last quarter, there has consistently been an average of 11 individuals who sit and wait to be transferred to a mental health facility on any given day.

We continue to see longer lengths of stay in the hospital due to lack of appropriate placements in the community.

OUTPATIENT: The availability of Community Based Living Arrangements (CBLAs) continues to be a challenge. We continue to work diligently to collaborate with new and existing providers to create more available placements. Over this last quarter, 12 more beds became available, however, due to COVID-19, we have not enrolled any new people into our housing program.